



Carols by Candlelight 2018 Terms of Sale

These terms and conditions apply to your attendance at Carols by Candlelight event on 17 December 2018 at the St Paul's Church for all associated transactions.

Attendance is conditional on acceptance of these terms and conditions.

Attendance

To attend the Carols by Candlelight event, attendees must have a valid ticket and valid ID on their persons for entry.

Breast Cancer Care and associated companies reserve the right to refuse entry and/or ask attendees to leave the event. In particular, but without limitation, for any of the following reasons: for health and safety or licensing reasons; if attendees behave in a manner which has or is likely to affect the enjoyment of other persons at the event; if attendees use threatening, abusive or insulting words or mannerisms; if, in the organisers' reasonable opinion, attendees are acting under the influence of alcohol or drugs; if attendees fail, when required, to produce proof of identity of age; if attendees refuse to comply with the security's searches.

Ticket cancellations and refunds

Ticket cancellations must be made in writing and sent to bespokeevents@breastcancercare.org.uk and are subject to the following terms. 50% refund will be offered for cancellations made up to six weeks before the event (i.e. on or before 5 November 2018) on all tickets. After 5 November 2018, we are unfortunately not able to offer any ticket refunds.

Event cancellation

Breast Cancer Care reserves the right to cancel the event at any time at its sole discretion. In the event of a cancellation by Breast Cancer Care, we will refund the full value of the ticket already received by Breast Cancer Care from attendees or offer an exchange for a re-scheduled date. Breast Cancer Care will not be liable for any other direct or indirect costs and expenses (such as travel, accommodation and other associated costs) incurred by attendees as a result of any such cancellation.

In the event of a cancellation, we will use reasonable endeavours to contact attendees personally, through the contact details given to us at the time of booking. We will also give notice of any cancellation through our website which can be accessed at www.breastcancercare.org.uk/fundraising/carols-candlelight-london; attendees should check this website regularly prior to the event for up-to-date information.

Photography and videography

By attending the event, all attendees confirm that they are happy for their names, quotes, footage or photographs taken during their attendance at the Carols by Candlelight 2018 event to be used to publicise events and Breast Cancer Care generally, including, but not limited to, television broadcasts, publications, marketing material and other documents that may be made available to the public.

Data protection

Breast Cancer Care will not provide attendees' details to third parties other than in accordance with Breast Cancer Care's legal obligations.